# Programme of conferences & events

# building the shape of retail

the international market for retail real estate - 17th edition

16-17-18 NOVEMBER 2011



Palais des Festivals Cannes France

www.mapic.com

### Keep up with the latest retail trends

The programme of conferences provides even more opportunities to gain industry insights, meet global retail and real estate leaders, learn about trends and gather invaluable content to boost your business.

### **Retail in the City Summit**

For the second year running, this closed-event dedicated to city leaders and top decision makers will allow participants to share their thoughts, best-practices and experiences on the future challenges of urban retail development. The main theme will be **"Balancing retail development in city centres & suburbs, new challenges"**.



### Get an in-depth look at the Italian market

- Geox Chairman is opening the conference track on Italy. Mario Moretti Polegato will give us his vision and future strategies of **Innovative entrepreneurship for a successful business**.
- How to penetrate the Italian market: Market leaders will share their views and know-how to succeed in Italy during a panel session.
- **Great projects for great players:** Selected promising projects and workshop will bring up the Italian Real Estate Market, honoured this year at MAPIC.

### A SELECTION OF KEY SPEAKERS FOR MAPIC 2011:



Kate Ancketill, CEO, GDR Creative Intelligence (UK)



Jacques Ehrmann, Chief Real Estate and Development Officer Casino Group (France)



Claude Hargreave, Regional Development Director, McArthurGlen European Development Limited (UK)



Brandon O'Reilly, Managing Director, Fashion House Management (UK)



Marc Blum, Partner / Regional Director Europe / MENA,The Jerde Partnership, LLC (USA)



Roberto Forcherio, Managing Director, Guess Italia SRL (Italv)



Jan Heere, Director, Marks & Spencer (UK)



Dr. Riccardo Perdomi, Advisor, Rustioni & Partners S.r.I. (Italy)



James Brown, Head of Retail Research and Consulting, Jones Lang LaSalle (UK)



Maxim Gasiev, Managing Director, Colliers International (Russia)



IR MBA Isaäc Kalisvaart CEO, MAB Development (The Netherlands)



Carmine Rotondaro, Worldwide Real Estate Director, PPR Group (France)



Laure Colliex, Executive Vice President, Lordculture (France)



Philippe Grenet, Territory Director, Ségécé Italia SR (Italy)



Mario Moretti Polegato, Chairman, GEOX (Italy)



**Tim Santini,** Director, Eurocommercial Properties NV (UK)



Giulia Comparini, Lawyer Partner with Cocuzza & Associati lawfirm Milan, Cocuzza & Associati (Italy)



Yann Guen, Vice-President, Mayland Real Estate Sp. z o.o. (Poland)



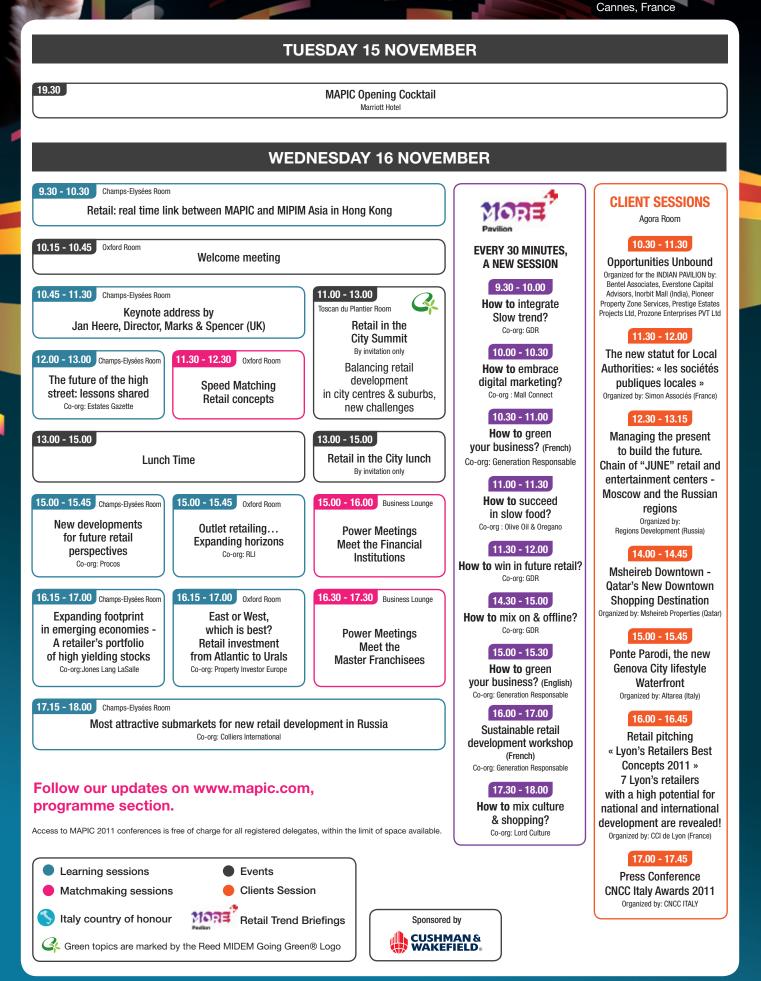
Dr. Ermanno Niccoli, CEO, Corio Italia S.r.I. (Italy)



Stefano Stroppiana, Retail Real Estate Developer, Stefano Stroppiana (Italy)

# Preliminary programme of conferences and events

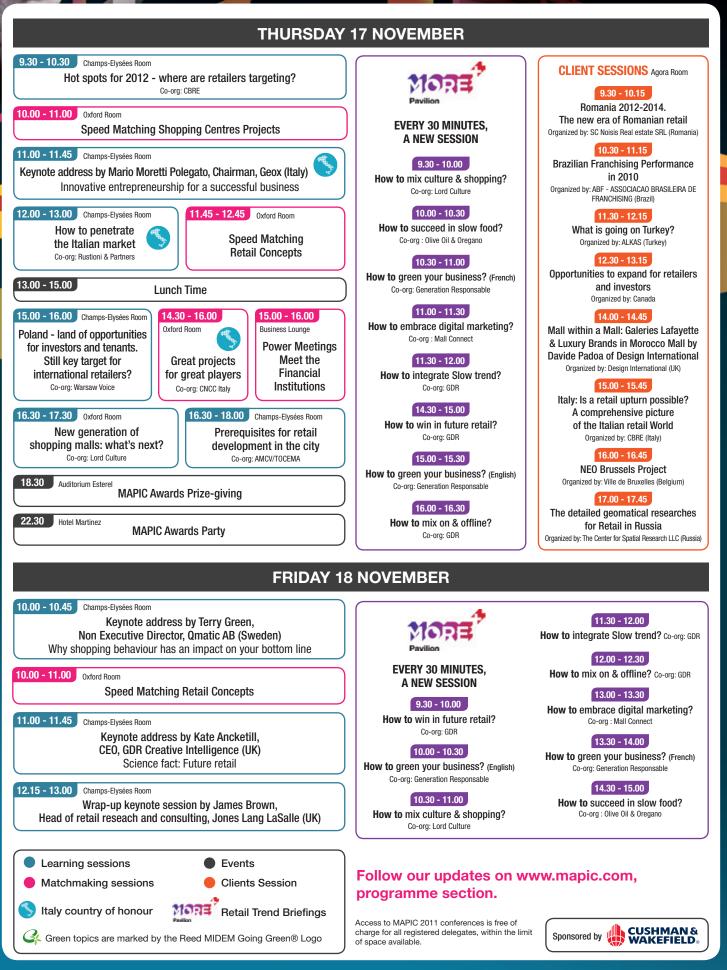
# let's talk shop mapic lot solution lot lot



# Preliminary programme of conferences and events

# let's talk shop

16-17-18 NOVEMBER 2011 Palais des Festivals Cannes, France



### **Speed Matching**

Spark deals, foster partnerships and explore opportunities with 20 handpicked retailers and developers selected for presentation at MAPIC's Speed Matching sessions. Each nominee will present his project in 7 minutes, and no more, before linking-up with future partners during a profitable networking coffee.

Discover the concepts and projects selected previous to MAPIC by our esteemed jury:

#### Retail concepts

- Alcott Clothing & Fashion (Italy)
- Carpisa Clothing & Fashion (Italy)
- Cilek Household goods (Turkey)
- Cold Stone Creamery Catering & Food (USA)
- Colin's Clothing & Fashion (Turkey)
- DIM Clothing & Fashion (France)
- espressamente illy Catering & Food (Italy)
- EUREKAKIDS Leisure & Entertainment (Spain)
- Flormar Professional Make-Up Health & Beauty (Turkey)
- Godiva Luxury Products / Catering & Food (Belgium)
- KCC Entertainment Design Leisure & Entertainment (Belgium)
- LIST Clothing & Fashion (Italy)
- Secrets d'apiculteur Catering & Food (France)
- Tailor & Co. Clothing & Fashion (Spain)
- Yamamay Clothing & Fashion (Italy)

#### **Shopping Centres Projects**

- Esentai Mall Capital Partners (Kazakhstan)
- Le Terrazze Sonae Sierra (Italy)
- Portal de la Marina Grupo Lar / Grupo Eroski (Spain)
- Solingen Shopping Sonae Sierra (Germany)
- Zorlu Center Shopping Mall Zorlu Property group (Turkey)

## Power Meetings NEW!

Power Meetings is the ultimate face-to-face networking experience to help accelerate business. Hone your pitch, bring a stack of business cards and spend 3 highly productive minutes with other parties, eager to do business with the right partner. For this first time at MAPIC, Power Meetings will highlight Master Franchisees and Financial Institutions in three dedicated sessions.

# **MORE** Pavilion

Join the 'Retail Trend Briefings' programme. Each day on MORE Pavilion: 1 consumers' trend explained, its impact and opportunities for retail real estate professionals analysed.

#### During 3 days → 4 Briefings a day → 1 Trend per Briefing → 20 mn per Brief → 1 Trend expert per Brief

#### Brief 1, Slow Commerce and Community

Content partner: GDR CREATIVE INTELLIGENCE

Stores as hubs of expertise, excellence, learning and experience. Real world touch-points, oriented to service and relationships.

#### Brief 2, Science Fact: Future Retail

Content partner: GDR CREATIVE INTELLIGENCE

Concepts you haven't heard of, but will soon: longevity stores, reputation clean up stations, genetic testing spas... this isn't science fiction, it's less than 5 years away.

#### Brief 3, Fast Retail: Hybrid store 2.0.

Content partner: GDR CREATIVE INTELLIGENCE

On and offline is converging to form hybrid stores which cheat reality, impacting stock availability, customization and the ability of the store to become a broadcast 'channel'.

#### Brief 4, Culture & shopping

Content partner: Lord

How 'culture' in its wide acceptance plays a role as a traffic driver in shopping centers, retail stores, airports, city centers... all the latest trends worldwide.





Michael Green, Chief Executive, BCSC (UK)

#### Jury members:



Eric Costa, Real Estate Director, Citynove/ Groupe Galeries LaFayette (France)

Frédéric Fontaine,

Chief Executive Officer, Corio France



Roberto Marchetti, General Manager,

Mall System SRL (Italv)

(France)



Jose Luis Martin, Director, Cross-Border Retail, EMEA, CB Richard Ellis (UK)



Arpad Torok, Chief Executive Officer, Trigranit (Hungary)

Level 01 / aisle 05

Programme as of 24 October 2011, may be subject to change.

# WEDNESDAY 16 NOVEMBER

# **Retail: real time link between MAPIC** and MIPIM Asia in Hong Kong

### 9.30 - 10.30 | Champs-Élysées room

#### **Moderator:**



Stefano Stroppiana, Retail Real Estate Developer, Stefano Stroppiana (Italy)

#### Speakers:



Jacques Ehrmann, Chief Real Estate and Development Officer, **Casino Group** (France)



Carmine Rotondaro. Worldwide Real Estate Director, **PPR Group** (France)

A presentation of main achievements in creating and developing projects in the global retail sector over the world and in particular in Asia, with the participation of international top brands who will share the diverse experiences of their development in Asia and China.

- What are the different strategic approaches to a development in Asia
- · What motivates such an expansion and what are the growth perspectives
- What are the impacts of cultural differences in the local adaptation of brands
- Are local partnerships or local acquisitions important in the development process
- City centres, shopping centres, large cities, 2<sup>nd</sup> tier cities: where are the hotspots.

# **KEYNOTE ADDRESS** Marks and Spencer

10.45 - 11.30 | Champs-Élysées room

#### Keynote speaker:



Jan Heere, Director, Marks & Spencer (UK)

# Retail in the city summit, Balancing retail development in city centres & suburbs, new challenges

#### 11.00 - 13.00 | Toscan du Plantier room

By invitation only

Sponsored by: GDF





#### Master of Ceremony:



Bertrand Boulle, President & founder, Mall & Market (France)

For the second year running, this closed-event dedicated to city leaders and top decision makers will allow participants to share their thoughts, best-practices and experiences on the future challenges of urban retail development. The main theme will be "Balancing retail development in city centres & suburbs, new challenges".

The discussion will allow participants to share their experiences and ideas on the future challenges of urban retail, around round tables and will address the following questions:

- How can we create synergy between downtown and suburban shopping?
- What kind of framework can be set up for dialogue between all the stakeholders?
- What is the private sector's role? What dynamics and know-how can it add?
- What are the foreign models?
- What financing is available and what partnerships are connected to it?
- What are the levers of complementarity? Mobility, accessibility, downtown management, culture, leisure, identity

# **Speed Matching - Retail concepts**

### 11.30 - 12.30 | Oxford room

Discover 5 selected retailers who will present their concept to local authorities' representatives, shopping centres owners, master franchisees and developers in 7 minutes.

During this particular session, discover 5 original retail concepts:

- Alcott Clothing & Fashion (Italy)
- Carpisa Clothing & Fashion (Italy)
- Cold Stone Creamery Catering & Food (USA)
- **DIM** Clothing & Fashion (France)
- Tailor & Co Clothing & Fashion (Spain)

# WEDNESDAY 16 NOVEMBER

# The future of the high street: lessons shared

#### 12.00 - 13.00 | Champs-Élysées room



cc estatesgazette.com

#### Moderator:



Damian Wild, Editor. **Estates Gazette** (UK)

#### Speakers:



**Richard Akers**, Managing Director - UK Retail. Land Securities (UK)



Barry Hughes, Vice President, **HOK International Ltd** (UK)



Justin Taylor, UK Retail CEO, **Cushman & Wakefield** (UK)

It's been an awful year for high streets in the UK. The march of out of town destinations continues. Vacancy rates in some town centres are approaching 30% while almost twothirds of towns have seen shop vacancy levels increase by more than 10% over the past three years. As well as the tough trading conditions, the riots affected city centre premises in London and beyond. So can anything be done to turn the high street's fortunes around? The government is conducting a review, led by retail guru Mary Portas, but can the retail industry, landlords and advisers help too? And are there lessons that can be shared with Europe?

# New developments for future retail perspectives



# Outlet retailing... **Expanding horizons**

#### 15.00 - 15.45 | Oxford room





### Moderator



Jayne Rafter, Publisher and Joint MD. **RLI C/O Paramount Publications Ltd** (UK)

#### Speaker:



Brendon O'reilly, Managing Director, **Fashion House Management UK** (UK)



Franck Verschelle, CEO, Advantail (France)

Once given the cold shoulder by Developers, the outlet sector is flourishing and those same Developers are looking to now embrace the success that their peers have achieved throughout Europe and the US. Within this session we will be taking a look at examples of successful outlets and examine their secrets to success. As more Developers are seeking opportunities throughout Asia, Latin America and Russia (with China being host to more new outlet projects than anywhere else in Asia) we will discuss the opportunities and challenges that lie ahead, the real needs in a fast-evolving market and the principles for successful outlet development while drawing on local industry expertise. We will look at how to assemble the right tenant mix, whilst discovering the Retail brands ready for outlet strategy in new markets.

### **Power Meetings -**Meet The Financial Institutions

#### 15.00 - 16.00 | Business Lounge

'Power Meetings' is the ultimate face-to-face networking experience to help accelerate business. Hone your pitch, bring a stack of business cards and spend 3 highly productive minutes with other parties, eager to do business with the right partner. This session will be dedicated to Financial Institutions meeting with 15 developers of their choice. These following banks will be attending:

- Aareal Bank
- Banque Palatine
- Erste Group Immorent AG
- ING LF
- ZAO Unicredit Bank

Followed by a cocktail.

# WEDNESDAY 16 NOVEMBER

# Expanding footprint in emerging economies - A retailer's portfolio of high yielding stocks

16.15 - 17.00 | Champs-Élysées room

Co-organiser:



Real value in a changing world

#### Moderator:



Pankaj Renjhen,

Managing Director- Retail Services, Jones Lang LaSalle Property Consultants Pvt. Ltd. (India)





Beng Chee Lim, CEO. CapitaMalls Asia Limited (Singapore)



Fernando de Pena. Vice President. Mall Plaza (Chile)



S. Raghunandhan, CEO-Retail, Prestige Estates Projects Ltd. (India)

Emerging Economies are opening up new grounds of possibilities for international retailers with a slowing 'Developed World' and increasingly favorable local market dynamics to support growth. As Asia, South America and Middle East ascend as 'preferred destinations' for trade and business, it is time for retailers to plan their expansion strategies in a way that the opportunities presented by these diverse markets can be seized in the most beneficial manner.

- · Country specific fundamentals of the retail story so far
- Real magnitude of the opportunity
- Diversity of the country and its impact on the retail trade
- Learning's from other international retailers operating in the country
- Evolving formats and business models What worked and what failed
- Future gazing in to the opportunities that are opening up.

# East or West, which is best? Retail investment from Atlantic to Urals

#### 16.15 - 17.00 | Oxford room

INVESTOR EURO Co-organiser:

#### Moderator:



Allan Saunderson, Managing Editor, **PFE GmbH - Property Investor Europe** (Germany)

### Speakers:



Alice Breheny, Head of Research. **Henderson Global Investors** (UK)



Yann Guen, Vice-President, Mayland Real Estate Sp. z o.o. (Poland)



Markus Leininger, Head of corporate Banking Central and Eastern Europe, **Eurohypo AC** (Germany)

Patterns of retail property investments are shifting across Europe. While in the West, with some locations facing saturation, much development focuses on refurbishment, modernisation and upgrade, the East - notably Russia, Turkey and Poland - remains generally underserved. How should you shape retail investments in current uncertain conditions? Which markets are least risk and most stable, and which should you avoid?

# **Power Meetings -Meet The Master Franchisees**

16.30 - 17.30 | Business Lounge

'Power Meetings' is the ultimate face-to-face networking experience to help accelerate business. Hone your pitch, bring a stack of business cards and spend 3 highly productive minutes with other parties, eager to do business with the right partner.

For this unique session, Master Franchisees will network with 15 retailers of their choice after previous selection. These companies are attending:

ABC group

- AmRest
- Azadea
- Harper Dennis Hobbs
- Sinteks

# WEDNESDAY 16 NOVEMBER

### Most attractive submarkets for new retail development in Russia

### 17.15 - 18.00 I Champs-Élysées room

Co-organiser:

Colliers



#### Moderator:



Maxim Gasiev, Managing Director, **Colliers International** (Russia)

Speaker:



Marina Isaeva, Head of regional development, Auchan Russia (Russia)

During the last year retail property market is at the stage of active growth, but does the development follow precrisis way? The administration in two capitals changes and attitude of the authority to retail property also undergoes changes. Opportunities for new development in Moscow, the most interesting city for development, were hardly reduced. At the same time both developers and retailers have development plans and financing for development. All this gives the opportunities for development of other sub-markets. One of such markets is the Moscow region. It includes 80 towns, 16 of which are large enough more than 100 000 citizens, the total population makes up 7 million people. The significant part of the citizens works in Moscow and has high income. Closeness to Moscow is also an advantage for capital developers and federal retailers. All these factors create positive background for the development of the region. Other interesting sub-markets having tendency to development are retail parks in big Russian cities and classic shopping centers in smaller towns from 300k to 500k inhabitants.

# **THURSDAY 17 NOVEMBER**

# Hot spots for 2012 - where are retailers targeting?

9.30 - 10.30 | Champs-Élysées room



Where will retailers be looking to expand in 2012? How many stores do they anticipate opening? What are their preferred operating models and market penetration strategies? Neville Moss, Head of EMEA Retail Research at CBRE, leads a panel discussion to answer these questions and explore the results of CBRE's annual survey, *How Active are Retailers in EMEA?* This research is based on detailed discussions with retailers and tracks their current attitudes and expansion plans, including their online capabilities, across Europe, the Middle East and Africa (EMEA).

# Speed Matching Shopping Centres Projects

#### 10.00 - 11.00 | Oxford room

5 selected shopping centres will pitch their developments in 7 minutes to retailers and investors.

Each series of pitching is followed by a networking coffee where presenters and the audience can network.

During this particular session, discover 5 promising shopping centre projects:

- **Esentai Mall** Capital Partners (Kazakhstan)
- Le Terrazze Sonae Sierra / ING (Italy)
- Portal de la Marina Grupo Lar / Grupo Eroski (Spain)
- Solingen Shopping Sonae Sierra / MAB Development (Germany)
- **Zorlu Shopping Center Mall** Zorlu Propoerty Group (Turkey)

# KEYNOTE ADDRESS Innovative entrepreneurship for a successful business

11.00 - 11.45 | Champs-Élysées room

#### Keynote speaker:



Mario Moretti Polegato, Chairman, Geox (Italy)

The global economy needs a lot of inputs to growth, and what pushes momentum is the strong leadership from the class entrepreneurs who start new businesses, open markets, generate profits and create value. Behind these successful companies is a dynamic breed of leaders who create their own trails.

What do they do differently? How they can continue to dominate the market, deliver consistent performance in growth, manage finances, keep up with technology in a context of such rapid change?

# **Speed Matching - Retail concepts**

#### 11.45 - 12.45 | Oxford room

Discover 5 selected retailers who will present their concept to local authorities' representatives, shopping centres owners, master franchisees and developers in 7 minutes.

During this particular session, discover 5 original retail concepts:

- **EUREKAKIDS** Leisure & Entertainment (Spain)
- Flormar Professional Make-Up Health & Beauty (Turkey)
- Godiva Luxury Products/Catering&Food (Belgium)
- LIST Clothing & Fashion (Italy)
- **Yamamay** Clothing & Fashion (Italy)

# THURSDAY 17 NOVEMBER

# How to penetrate the Italian market?

### 12.00 - 13.00 | Champs-Élysées room



#### niser: HUSUU



Dr. Riccardo Perdomi, Advisor, Rustioni Partners S.r.I. (Italy)

**Speakers:** 



Giulia Comparini, Lawyer partner with Cocuzza & Associati lawfirm Milan, Cocuzza & Associati (Italy)



Roberto Forcherio, Managing Director, Guess Italia SRL (Italy)



Philippe Grenet, Territory Director, Segece Italia SRL (Italy)



Claude Hargreave, Regional Development Director, McArthurGlen European Development Limited (UK)



Dr. Ermanno Niccoli, CEO, Corio Italia S.r.I. (Italy)



Alessandro Pozzi, Managing Director, TH Italia (Italy)



Tim Santini, Director, Eurocommercial Properties NV (UK)

# Great projects for great players

14.30 - 16.00 | Oxford room

Co-organiser: Consig



#### In collaboration with: Quotidiano Immobiliare

#### Keynote address:

Aldo Mazzocco, President Assoimmobiliare, CEO Beni Stabili, Directeur Général Délégué Foncière des Régions (Italy)

#### **Moderators:**



Pietro Malaspina, President, CNCC, Consiglio Nazionale dei Centri Commerciali (Italv)



Guglielmo Pelliccioli Founder and Publisher Quotidiano Immobiliare (Italy)

# Speaker:



Daniele Tireli Chairman Popai Italia (Italy)

This session will detail opportunities in the Italian Real Estate market into five steps:

- Keynote address: The Italian Real Estate Market by Aldo Mazzocco
- Projects showcase: promising projects showed as perfect examples of the vitality of Italian retail:
  - Palazzo del Lavoro, Torino
     Corio NV, Gefim SpA, Fintecna SpA
     Introduction by Ing. G.H.W. Groener, CEO Corio NV
  - Villesse Shopping Centre, Villesse, Gorizia
     Inter IKEA Centre Group, Arco Immobiliare
     Introduction by Dr. John Tegnér, Managing Director Inter
     IKEA Centre Group A/S
     Project presentation: Monica Cannalire, Team Lease
     Manager Inter IKEA Centre Italia
  - I Silos Shopping Centre, Trieste Silos SpA
  - Attilio Grazioli, Managing Director Silos SpA
  - Settimo Cielo Shopping Center & Retail Park, Settimo Torinese (Torino) Promocentro, Immobilier Frey Introduction by Lino Guatteo, Managing Director Promocentro

Project presentation by Cogest Italia

- The Retailers' view: Italy: an interesting laboratory for retail innovation
- Presentation and hand out of the magazine « Focus QI: Retail Real Estate in Italy » to all attendees.

# **THURSDAY 17 NOVEMBER**

### **Power Meetings -Meet The Financial Institutions**

#### 15.00 - 16.00 | Business Lounge

'Power Meetings' is the ultimate face-to-face networking experience to help accelerate business. Hone your pitch, bring a stack of business cards and spend 3 highly productive minutes with other parties, eager to do business with the right partner.

This second session will be dedicated to Financial Institutions meeting with 15 investors of their choice. These following banks are attending:

- Aareal Bank
- Erste Group Immorent AG
- ING LF
- Johnson Capital
- ZAO Unicredit Bank

Followed by a cocktail.

# Poland - land of opportunities for investors and tenants. Still key target for international retailers?

15.00 - 16.00 | Champs-Élysées room





#### Moderator:



Marcin Klosowski, The Real Estate Voice Director, Warsaw Voice SA (Poland)

#### Speakers:



Elżbieta Dmowska Mędrzycka, President, **Polish Council of Shopping Centers** (Poland)



Aleksander Kowalski, Leasing Director, **TriGranit Development Polska** (Poland)



Marek Noetzel, Partner in Retail Department, Cushman & Wakefield Polska Sp z.o.o. (Poland)

Poland is one of the last places in Europe where the clients purchasing power is growing, economic indicators are optimistic. From investors perspective situation is difficult, there is still not enough brands in Poland to position more than 380 shopping centers in the country. For retailers competition is not as strong as in other countries. Discussion will answer two key questions: How to attract new tenants? And what is the future of the Polish shopping center market in long perspective.

# **THURSDAY 17 NOVEMBER**

# New generation of shopping malls: what's next?

### 16.30 - 17.30 | Oxford room





#### Moderator:



Laure Colliex, Executive Vice President. Lordculture (France)

#### Speakers:



Isaäc Kalisvaart, CEO. **MAB Development** (The Netherlands)

#### Marc Blum.

Partner/ Regional Director Europe/MENA, The Jerde Partnership, LLC (USA)

Today shopping malls seem to be subjected to a kind of "Darwinian competition" leading to either the vanishing or the evolution of this sort of retail trend. As shopping centers are built according to the aesthetics of the locations and times, they are now facing the challenge of reinventing themselves.

In the first place, we are assisting to a change in the relationship between the mall area and the urban fabric with "de-malling" representing the new way of transforming the retail landscape through the integration of shopping centers into city neighborhoods rather than laying them down as "white elephants" cut off from nearby urban and residential areas.

Furthermore, shopping malls increasingly rely on the integration of multiple, diverse functions from retail to leisure and cultural facilities to acquire a clear strategic positioning and attract their visitors. Creating remarkable architectural icons with significant public spaces as well as mixing different functions and uses - including the crossing of the boundaries traditionally separating the fields of retail and culture - do in fact represent the new principles guiding the development of shopping malls in the 21<sup>st</sup> century.

Via the account of actual case studies and concrete experiences, this round table aims at addressing some strategic questions. Will shopping centers become definitely "outmoded" or will they be able to respond to the changing social and cultural trends? Is it coherent and legitimate to integrate such diverse functions as retail, culture and leisure within malls? Is this mixed-use approach effective to reinvent the shopping center model for the future?

# Prerequisites for retail development in the city

#### 16.30 - 18.00 | Champs-Élysées room





#### Moderator:



**Pierre Francis**, Directeur Executif, **AMCV-CEMA** (Belgium)

The politic of retail real estate of a city cannot increase without a real politic of development for the housing market. Bringing back commercial enterprises in city centers; doesn't it means developing quality housing and creating economic projects. After all, isn't it true that business follows its clients and is very often like its environment and his region. Often, it is a good indicator of a district and its inhabitants.

# FRIDAY 18 NOVEMBER

# **KEYNOTE ADDRESS** Why shopping behaviour has an impact on your bottom line

### 10.00 - 10.45 | Champs-Élysées room

#### Keynote speaker:



Terry Green, Non Executive Director, **Qmatic AB** (Sweden)

#### **Facilitator:**



Alistar Agnew, Chief Marketing Officer, **Qmatic AB** (Sweden)

- What's the latest news in customer behaviour and queuing theory?
- Why do we need to monitor shopping traffic and customer volumes?
- What are the business benefits?

# **Speed Matching - Retail concepts**

#### 10.00 - 11.00 | Oxford room

Discover 5 selected retailers who will present their concept to local authorities' representatives, shopping centres owners, master franchisees and developers in 7 minutes.

During this particular session, discover 5 original retail concepts:

- Cilek Room Household goods (Turkey)
- Colin's Clothing & Fashion (Turkey)
- espressamente illy Catering & Food (Italy)
- **KCC Design Entertainment** Leisure & Entertainment (Belgium)
- Secrets d'apiculteur Catering & Food (France)

# **KEYNOTE ADDRESS** Science fact: Future retail

11.00 - 11.45 | Champs-Élysées room

#### Keynote speaker:



Kate Ancketill, CEO, **GDR Creative Intelligence** (UK)

Concepts you haven't heard of, but will soon: longevity stores, reputation clean up stations, genetic testing spas... this isn't science fiction, it's less than 5 years away. Futurist Kate Ancketill, from GDR Creative Intelligence unveils the high street of the mid term future, based on technology changes and anticipated consumer demands.

# WRAP-UP KEYNOTE SESSION

12.15 - 13.00 | Champs-Élysées room

Keynote speaker:



James Brown, Head of Retail Research and Consulting, Jones Lang LaSalle (UK)